

USAA

USAA is not only a leader in the community, but a champion for sustainability nationwide. For decades, USAA has supported their nearly 19,000 employees in San Antonio with an array of transportation benefits.

Director of Sustainability, Liza Meyer, explains: “Employee experience is grounded in our mission and uncompromising passion to serve our members. We do this by improving the day-to-day work experience.” She adds, “Employee health and well-being is a priority as we deliver tools and technologies to enhance their experience in the workplace.”

USAA’s approach begins with reducing the need for vehicle trips, such as providing on-site amenities. The company’s 286 acre headquarters provides the following on-site services:

- Multiple cafeterias with healthy menu options
- Fitness centers and recreation leagues/facilities
- Massage therapy and physical therapy
- Company store
- Mail drops
- Clinic and pharmacy including virtual healthcare options

Executive management also provides a flexible teleworking policy - which eliminates the need for a daily commute. In 2018, 352 USAA employees recorded regularly telecommuting trips on the Alamo Commutes app.

USAA also offers an extensive vanpooling and carpooling program. The USAA Vanpool program currently consists of a fleet just shy of forty vehicles. The van pool currently provides a transportation solution for 170 USAA employees in Arizona, Colorado and Texas. Employees that carpool to work can take advantage of reserved parking spaces and those with electric vehicles benefit from conveniently located charging stations.

Employees are also encouraged to ride their bike to work and for meetings or errands on campus grounds. Cyclists are provided bike racks in parking garages next to entrances and access to showers and lockers in our fitness centers. The company also offer bicycles and tricycles to employees for intra-campus travel.

SINCE 2016, USAA COMMUTERS HAVE:

- Recorded over 23,210 carpool, transit, walking, biking and telecommuting trips,
- Averted 162,731 Vehicle Miles Traveled (VMT),
- Saved 7,359 gallons of gas,
- Prevented 459 pounds of greenhouse gas emissions,
- Burned 624,075 calories,
- Saved 8 parking spaces, on average per weekday, and saved \$88,093!

Data current as of June 16, 2021



“[Vanpooling] has allowed my family to economically live the small-town life in Fredericksburg while I work in San Antonio. Being on the van has the social benefit of helping me stay in touch with happenings in other parts of the company.”

